

GoTo Connect for Manufacturing

All-in-One Platform to Stay Connected, Drive Efficiency, and Modernize Operations



GoTo Connect empowers manufacturing teams to communicate and collaborate effortlessly, whether on the shop floor or in the office. Combining phone, video, and AI-powered tools into one secure, easy-to-use platform, it helps streamline operations, enhance the customer experience, and improve productivity for businesses of all sizes. With built-in integrations and operational scalability, GoTo Connect is designed to future-proof your communication systems and drive operational efficiency.

A Solution Tailored to Manufacturers



Enhance collaboration across teams by connecting employees in real time with messaging, video calls, and smart file sharing, ensuring seamless communication between the shop floor, office, and warehouses.



Improve customer & vendor relationships with tools that ensure fast, smooth, and professional interactions across multiple channels, helping you deliver better service and build trust.



Streamline operations by unifying communication tools into a single platform with AI-powered automations that manage workflows, reduce overhead, and boost efficiency.



Scale seamlessly to meet the growing demands of your manufacturing business with an agile, cloud-based solution that adapts as your operations expand.

Seamless integrations with your most-used apps



GoTo Connect for Manufacturing

Everything your business needs to communicate, collaborate, and maximize efficiency.

All-in-One Communication Platform

Combine phone, video, messaging, and more on one secure, cloud-based platform designed for manufacturing workflows. Centralize all communication so every call, request, or update reaches the right person, ensuring nothing gets missed.

Team Collaboration Tools

Keep employees in sync with a centralized communication hub, whether sharing production updates, coordinating vendor timelines, or assigning tasks to the shop floor. Harness GoTo's platform to boost productivity and enable seamless cross-department collaboration.

Multi-Channel Citizen Engagement

Engage customers and vendors through tools like SMS notifications, secure emails, and AI-powered phone systems. From order updates to resolving inquiries, GoTo Connect ensures customer satisfaction with tools designed to meet their evolving needs.

AI-Driven Insights

Analyze team and customer interactions with powerful analytics and AI tools. Automate workflows, generate call summaries, and track operational metrics across departments to drive ongoing optimization and productivity.

Cloud-Based Flexibility

From the production line to remote offices, GoTo Connect ensures workforce communication is seamless across devices and locations with flexible, hybrid-ready solutions.

Empowering Operations Directors, IT Teams, and Customer Support for Success



For Operations Directors: Monitor production workflows and team schedules in real time, track KPIs and performance with built-in tools, and ensure seamless communication across departments with GoTo Connect's scalable solutions.



For IT Teams: Manage communication systems effortlessly across multiple locations with an intuitive admin dashboard, safeguard manufacturing data with enterprise-grade encryption, and ensure uninterrupted workflows with 99.999% uptime.



For Customer Support Teams: Resolve issues quickly with responsive voice, video, and chat support, track satisfaction with AI-driven sentiment analysis, and improve resolution rates with tailored workflows and smart call routing.



Interested in learning more?
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